DELTA TRANSPORT SERVICES, LLC

PO Box 1109 Delta Junction, Alaska 99737 | 907-895-5053 | Fax: 907-895-6205 | CustomerService@DeltaIndustrial.com

FUEL DELIVERY SERVICE AGREEMENT – RESIDENTIAL

Account Name:				
Account Holder's Name:		Account Holder's Phone Number:		
Joint Applicant's Name:		Joint Applicant's Phone Number:		
☐ I authorize the joint applicant to arrange fuel deliveries on my behalf.		☐ I grant the joint applicant full access to my account.		
Billing Name:		Billing Phone Number:		
Billing Email:		CC Email:		
Billing Address:		City:	State:	Zip:
Physical Address to Service Location:		City:	State:	Zip:
Latitude:	Longitude:	Driver's License Number:	DL State:	

Winter Season: October 1st – April 30th
Summer Season: May 1st – September 30th

Fuel Delivery Schedule:
Monday, Tuesday, Thursday, Friday: 7AM – 4PM

Billing will be automatically charged to the credit card on file within seven (7) days of delivery unless prepayment is received in advance.
Valid credit card details must be kept on file, all credit card information is securely stored in accordance with industry standards.
An assessment fee of $55.00 will be applied in case of a declined card.
Service will be suspended for all accounts with overdue balances. Service will only be resumed once all fees and charges have been paid in full.
Terminated accounts will incur a reconnection fee of $100.00.
Accounts that have forfeited their term privileges will be automatically transitioned to prepaid status.
Failure to provide a ten (10)-day notice for cancelling or refusing service on a scheduled delivery will incur a $25.00 fee.
Fuel delivery tickets are left at the delivery locations' doors and are also sent via email along with the invoice.
A minimum purchase of 100 gallons is required; otherwise, an extra $100.00 will be added to the total bill. This requirement does not apply to customers enrolled in the Keep Full Monthly Service.
Emergency deliveries requested outside normal business hours, weekends, and/or holidays are subject to driver availability and will include an additional $300.00 delivery charge if fulfilled.

Service Type	Description
KEEP FULL *Monthly*	I would prefer regular monthly deliveries to fill my tank, up to 90% of its full capacity, with gallons adjusted to temperature of 60.0°F for compensation. Year-Round Service: Monthly during winter season, Bi-Monthly during summer season.
KEEP FULL *2 x Month*	I request deliveries to occur twice a month, to fill the fuel tank, up to 90% of its full capacity. Year-Round Service: Monthly during winter season, Bi-Monthly during summer season. I acknowledge the minimum requirement of 100 gallons, otherwise, an additional $100.00 charge will be incurred. Monthly service might be a more suitable option.
AUTO FILL	I request monthly scheduled deliveries to fill my tank with a specified number of gallons, up to 90% of its full capacity. Year-Round Service: Monthly during winter season, Bi-Monthly during summer season. I will ensure my tank level is sufficient to receive the requested amount of fuel. I acknowledge the minimum requirement of 100 gallons, otherwise, an additional $100.00 charge will be incurred.
ON-CALL	I will call the Customer Service line at (907) 895-5053 whenever I need a refill to schedule delivery within 4 business days on the next available date. I will ensure to check my tank level before delivery. I acknowledge the minimum requirement of 100 gallons, otherwise, an additional $100.00 charge will be incurred.
PREPAID	I will ensure there is a credit balance on my account to cover a minimum of 100 gallons of fuel before scheduling a delivery. I will ensure my tank level is sufficient to receive the requested amount of fuel. I acknowledge the minimum requirement of 100 gallons, otherwise, an additional $100.00 charge will be incurred. I acknowledge that having a prepaid status requires me to contact Customer Service line to schedule services as needed.

☐ Rental ☐ My Property

Tank			Tank Location Description	Service Options								
	Above	Below		Tank Size	#1 Heating Fuel	ULSD Off Road	Keep Full Mo	Keep Full 2xMo	No. of Gal not available with Keep-Full	Auto Fill	On Call	Pre-Paid
#1	☐	☐		Gal	☐	☐	☐	☐		☐	☐	☐
#2	☐	☐		Gal	☐	☐	☐	☐		☐	☐	☐
#3	☐	☐		Gal	☐	☐	☐	☐		☐	☐	☐
#4	☐	☐		Gal	☐	☐	☐	☐		☐	☐	☐

Please Provide Residence Location(s) and Delivery Instructions:

Do you receive trash services from us? If yes, you are eligible for our warm and clean discount	☐	Yes	☐	No
Do you have a supplemental heat source? If yes, please explain:	☐	Yes	☐	No
Are there any animals on the premises?	☐	Yes	☐	No
Is there any animal that could pose harm to a DTS employee, while on your premises? If yes, please explain:	☐	Yes	☐	No
Is your tank fuel port(s) secured by means of any locking device? If secured, DTS will require access to prevent an interruption in service and additional fees being incurred by the customer	☐	Yes	☐	No
☐ Key provided to Customer Service	Lock Combination or PIN			
Do you want to be called prior to service?	☐	Yes	☐	No

TERMS, INSTRUCTIONS, SERVICE COMMENTS	Initial
I agree that Delta Transport Services, LLC (DTS) will not be held liable for any damages or losses resulting from vandalism, theft, a sudden increase in fuel consumption, inability to access my tank due to blockages, inadequate snow removal on roads or driveways, secured tank fill port(s) or valves, leaks, or other fuel losses not caused by DTS's direct negligence. Additionally, I agree that DTS shall not be liable for non-delivery of fuel due to reasons beyond its control, including but not limited to product shortages or slowdowns, inclement weather, my failure to notify DTS of times and dates when the dwelling will be vacant, or any other factors that may alter normal fuel usage, failure to make payment, or failure to comply with any portion of this agreement.	
I agree that, under no circumstances, shall DTS be held liable for injury or death to animals or livestock, or for indirect, special, or consequential damages resulting from the non-delivery of fuel.	
I agree that if I wish to terminate automatic delivery service, I will provide DTS with written notice at least ten (10) days before the scheduled delivery by emailing CustomerService@DeltaIndustrialServices.com, otherwise, a $25.00 charge will be incurred. If the notice is sent by mail, it will be sent via Certified or Registered mail only. The notice of cancellation shall be effective only when received by DTS, as confirmed by the return mail receipt.	
I agree that it is my responsibility to ensure accessibility, stability, and regular maintenance of the fuel tank. I understand that I must inform DTS in writing of any changes that may affect normal delivery. Failure to communicate these changes within 24 hours of the expected delivery may result in a delivery fee in accordance with the DTS Use of Services agreement.	
I acknowledge and agree to comply with the billing and payment requirements, taking full responsibility for all fuel deliveries as outlined in this agreement. DTS retains the right to terminate this contract in the event of non-payment.	
I acknowledge that if my account becomes delinquent and is assigned to a collection agency, I will be responsible for paying the associated collection fees that will be charged to my account.	
DTS reserves the right to modify the terms and conditions of this agreement, including service rates, at any time and from time to time, with prospective effect. Any modifications will become effective on the date specified in the notice sent via email and will apply only to transactions made on or after that effective date. These changes will not be retroactive.	
I, the undersigned, affirm that I understand ALL the information outlined in this service agreement as written above. I acknowledge that this fuel service agreement (v.5) supersedes all prior DTS fuel service agreements. I confirm that the information provided by me is true and correct to the best of my knowledge. Furthermore, I agree to promptly notify DTS in writing if any portion of this information changes.	

Printed Name _____ Signature _____ Date _____

To be filled out by Office personnel only:	☐ Warm & Clean Discount	☐ Senior Discount	☐ Military Discount	☐ Bulk Discount
	☐ Valid payment method on file	☐ Government issued I.D. on file	☐ Key Received	

Processing Representative _____ Date Processed _____